



SMTP

User Manual

SMTP Email Settings

Description

Make your Email Marketing impeccable and reliable

Every day you send and receive hundreds of emails and you actually don't know whether they come to your targeted customers or not. There is a high probability that some emails will get in a spam box or will get rejected. Point is that in accordance with Magento default settings, emails are sent through the mail server performing on the Magento installation server. It gives these emails low reputation and they will be rated as untrustworthy. Thus, **Magento 2 SMTP Extension** is come out as the solution for this problem. This extension helps the owner of store simply install **SMTP (Simple Mail Transfer Protocol)** server which transmits the messages into codes or numbers. Through it, messages will be delivered directly and automatically to the chosen customers.

Moreover, **SMTP Email Settings extension for Magento 2** is designed to help you control customization, arranging tests on Magento 2 SMTP server. It increases the chances that your emails will reach their receivers.

With the help of the SMTP email extension for Magento 2 stores:

- Use Emails Log with advanced control
- Run tests before emails sending
- Decrease email refusal by cooperation with trusted email providers
- Provide improved ability to deliver rates due to secured connection
- Make emails reach all receivers without the chance to hit the spam box

Installation

INSTALL VIA COMPOSER

Here you can find the guide '[Extensions installation via composer](#)'[↗].

As your next steps, run these CLI commands:

```
composer require aitoc/smtp
php bin/magento setup:upgrade
```

Extension features

Feature	Specification
Flexible Configurations	It's easy for the store owner to reset the data or the information of any attributes with many options. Depending on your purposes, Mails will be configured simply and much faster.
Reliable SMTP Providers	Set your own SMTP server configuration or use such preset providers as Gmail, Hotmail, Yandex, Office365, Orange, Outlook, Yahoo, GMX and others.
Email logging	All the emails sent out from your store will be kept in this log on Magento 2 SMTP extension . The Admin totally can recheck the content of the email and it was sent to whom. Furthermore, you can check the current status (pending, in process or failed) or the exact sending time. Especially, you can clear the log of the mail like the Debug Mode, manually or let it be after a certain time.
SMTP Debug Mode	The Debug Mode is helpful to test your emails, check SMTP connection, run self-testing of the module without sending emails. Moreover, by this Debug mode, owners can manage, preview or review the time the email created. You are also able to delete the logging or it can be done automatically after a period of time.
Test email	This feature allows running a test before sending out the email. It means that the extension guarantees that all settings are correct and the email is ready to be sent.
Export Email to CSV Files	The extension will also help to export an email to the CSV file. Save your time and export your email into CSV.

FULL FEATURES OF THE SMTP EXTENSION

- Use Your Own SMTP Server
- Sending the test emails before sending officially
- Ensure all emails will be sent to desired customers
- Email logging with detailed view of every letter
- Delete email log manually
- Debug mode by SMTP email settings to test
- Supports flexible servers
- Check and preview sent emails

Emails Log

Clear Emails Log

Filters

Default View

Columns

Actions3 records found

20per page1of 1

	ID	Sender Data	Recipient Data	Email Subject	BCC Emails	CC Emails	Email Status	Fail Message	Send Date	Action
<input type="checkbox"/>	1	<Owner>owner@example.com	<recipient>example@gmail.com	Welcome to Main Website Store			FAILED	An exception was raised while creating "Zend\Mail\Protocol\Smtp\AuthLogin"; no instance returned	Oct 31, 2019 5:35:04 AM	Select
<input type="checkbox"/>	2	<Owner>owner@example.com	<recipient>example@gmail.com	Welcome to Main Website Store			BLOCKED	Debug mode	Oct 31, 2019 7:24:2 AM	Preview Email
<input type="checkbox"/>	3	<Owner>owner@example.com	<recipient>example@gmail.com	Welcome to Main Website Store			SUCCESS		Oct 31, 2019 7:24:2 AM	Delete Email Log
										Resend Email



By clicking [Select](#) in each mail, you can have a general looking at the display which

Clear Emails Log

how your email will reach customer’s eyes. Hit [Clear Emails Log](#) to clear all the archived emails after checking carefully.

Configuration

General Settings

Be sure you’re at Admin Panel, for general settings **STORES > CONFIGURATION > AITOC EXTENSIONS > SMTP > GENERAL SETTINGS**. Choose 'Yes' to enable Aitoc SMTP on.

General Settings



Enable SMTP

store view

Yes

When the option is disabled, the module will not impact on email sendings



SMTP Settings

Still from the same structure with '**General Settings**', scroll down to see '**SMTP Settings**'.

Use Pre-Defined SMTP Providers

[store view]

Yes

Provider

[store view]

Gmail, GSuite

Local Client Hostname

[store view]

localhost

Local client hostname or IP. Default: **localhost**

Host

[store view]

smtp.gmail.com

Host name or IP address of SMTP Server

Port

[store view]

465

Default ports: 25, 465, or 587. (**SSL** - 465, **TLS** - 587)

Connection Security

[store view]

SSL

Authentication Method

[store view]

Login/Password

Username

[store view]

test

Password

[store view]

.....

Send Test To E-mail

[store view]

example@gmail.com

Send Test Email



- **'Use Pre-Defined SMTP Providers'**. To see the field **'Provider'**, select **'Yes'** in the field **'Use Pre-Defined SMTP Providers'**. Such fields as **'Host'**, **'Port'**, **'Connection Security'** and **'Authentication Method'**, which are compatible with the SMTP provider you had chosen, will be filled automatically.

SMTP Settings



Use Pre-Defined SMTP Providers

[store view]

Yes

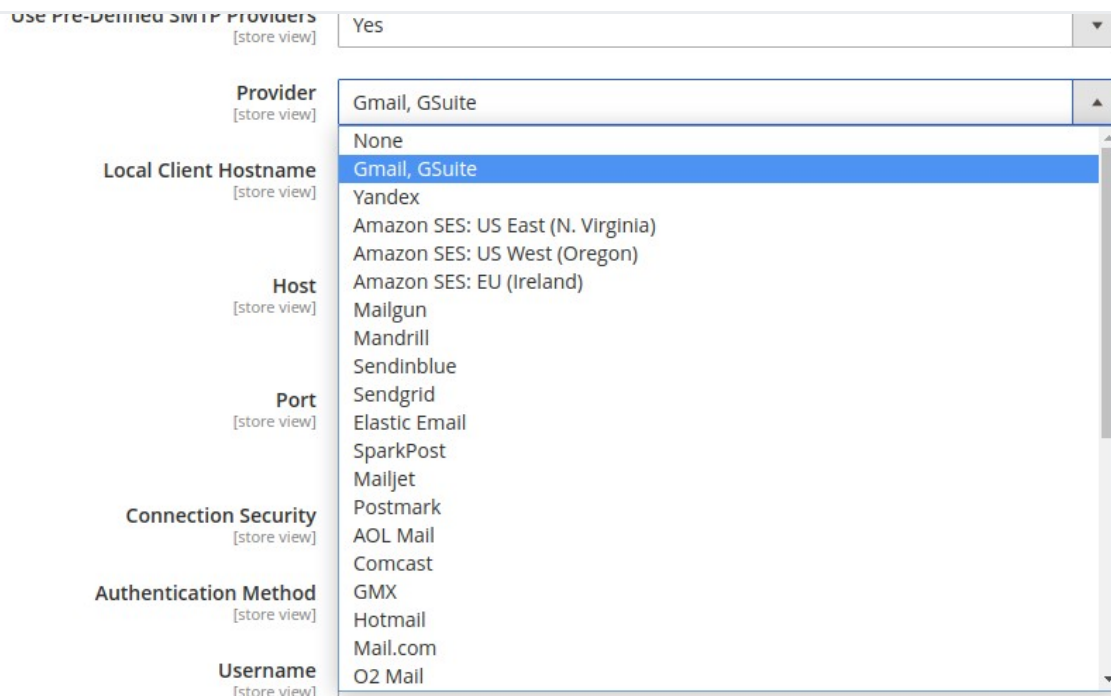
Provider

[store view]

None



At the moment we support nearly 30 SMTP email service providers.




The screenshot shows a configuration window for SMTP settings. On the left, there are labels for various fields: 'Use Pre-Defined SMTP Providers' (with a '[store view]' link), 'Provider' (with a '[store view]' link), 'Local Client Hostname' (with a '[store view]' link), 'Host' (with a '[store view]' link), 'Port' (with a '[store view]' link), 'Connection Security' (with a '[store view]' link), 'Authentication Method' (with a '[store view]' link), and 'Username' (with a '[store view]' link). On the right, a dropdown menu is open, displaying a list of SMTP providers. The first option is 'Gmail, GSuite', which is highlighted in blue. Below it is 'None'. The rest of the list includes: 'Yandex', 'Amazon SES: US East (N. Virginia)', 'Amazon SES: US West (Oregon)', 'Amazon SES: EU (Ireland)', 'Mailgun', 'Mandrill', 'Sendinblue', 'Sendgrid', 'Elastic Email', 'SparkPost', 'Mailjet', 'Postmark', 'AOL Mail', 'Comcast', 'GMX', 'Hotmail', 'Mail.com', and 'O2 Mail'.

Field	Value
Use Pre-Defined SMTP Providers	Yes
Provider	Gmail, GSuite
Local Client Hostname	
Host	
Port	
Connection Security	
Authentication Method	
Username	


- Provider: Gmail, GSuite
- None
- Yandex
- Amazon SES: US East (N. Virginia)
- Amazon SES: US West (Oregon)
- Amazon SES: EU (Ireland)
- Mailgun
- Mandrill
- Sendinblue
- Sendgrid
- Elastic Email
- SparkPost
- Mailjet
- Postmark
- AOL Mail
- Comcast
- GMX
- Hotmail
- Mail.com
- O2 Mail



- At the '**Host**' field, type your Host name or IP address of SMTP Server. You can also custom STMP Provider's Host name at here. If you had chosen the provider at the above field, you can give this step a free pass.
- '**Port**' is a specific gate where emails will be sent through. You can also pass this step if you had chosen the provider from the first place. In general, there will be 3 kinds of *Default Port*:
 1. *Port 25*: Emails sent by other Protocol which different SSL will be sent through this portal
 2. *Port 465*: Emails sent by other Protocol SSL will be sent through this portal
 3. *Port 578*: Emails sent by other Protocol TLS will be sent through this portal
- '**Authentication Method**'. If you hadn't chosen the provider before, please note those basic methods:
 1. *Login/Password*: Authentication by login to the account through Username and Password that will be filled in the next field. Most of provider will require this method.
 2. *CRAM-MD5*.
- '**Username**': where you enter the account name matching format of the SMTP Provider you had selected.
- '**Password**': password of the Username. After saving, the password will be encrypted into ***** .

1. *None*: when you select this protocol, you have to accept all the risk may occur in the process of sending.
2. *SSL* stands for Secure Socket Layer. This protocol ensures that all data exchanged between the web server and the browser is secure and stay safe.
3. *TLS* means Transport Layer Security. This protocol secures data or messages and validates the integrity of messages through message authentication codes.

- **'Send Test To E-mail'**. This is the field for you to test the operation of the extension.

After filling all fields, click **Send Test Email** . If the information entered is valid, a successful email notification will be sent from Username to Email Test. That email will have the following content:

Fwd: Aitoc SMTP Test



----- Forwarded message -----

OT: **Owner**

Date:

Subject: Aitoc SMTP Test

To:

Now, your store uses a Aitoc SMTP. Please, hit 'Save Config' to use this connection.



Log Settings

Still from the same structure with **'SMTP Settings'**, scroll down to see **'Log Settings'**.

To see the field **'Log Clean Every (days)'**, select **'Yes'** in the field **'Enable Log Outgoing Emails'**.

See the all emails and their contents ever **sent throughout Aitoc SMTP**.

Log Clean Every (days)
[store view]

30

Day(s). When empty or zero, the Email log will not be cleaned.



The '**Log Clean Every (days)**' field limits the storage time for the email you sent. After that limited number of days, Email will automatically delete. If you do not want to delete the emails, set **zero** in the field blank.

Emails Settings

Still from the same structure with '**Log Settings**', scroll down to see '**Emails Settings**'.

Magento sends only the HTML part of the message, so some spam filters give such messages a higher spam score. In order to avoid this problem here the **Plain Text Part** can be added manually for each e-mail template.

Emails Settings

Add Plain Text Part in Email
[store view]

Yes

Add Plain part in email recommended for **increase Spam Score of email**

Use Another Email Sender
[store view]

Yes

Please notice, the **Sender domain** must be the same as the domain where you send email. Other combinations can lead to a ban because of spam

Sender Email
[store view]

Sender Name
[store view]

CC Emails
[store view]

Comma-separated. Leave empty for disable **CC emails**.

BCC Emails
[store view]

Comma-separated. Leave empty for disable **BCC emails**.



You can also create **CC Emails** (copies) and **BCC Emails** (hidden copies).

Debug

Still from the same structure with '**Emails Settings**', scroll down to see '**Debug**'.

Debug

Disable Actual Email Delivery (Debug Mode)

[store view]

No

Set the option to 'Yes' in order not to send emails actually. That can be used for debug or development purposes

The **Debug Mode** is helpful in testing all Magento 2 SMTP email settings and identifying wrong email settings.

Debug

Disable Actual Email Delivery (Debug Mode)

[store view]

Yes

Set the option to 'Yes' in order not to send emails actually. That can be used for debug or development purposes

Exceptional Email Addresses

[store view]

example@example.com,unknown@unknown.com

Comma-separated. Leave empty for disable

Exceptional Email Domains

[store view]

http://example.com, https://hello.com

Comma-separated. Leave empty for disable. **Example:** http://example.com,qwewqe.com

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You can purchase **Checkout Fileds
Manager** at

<https://www.aitoc.com/magento-2-smtp.html>

For questions please email at
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